Emergency evacuation procedures

The following arrangements have been made by Hotel Management to ensure fast and professional action in case of an emergency:

1. Technical Installations:

Smoke Detectors:

Rising smoke triggers the alarm of the concerned area and sends a beeper signal to the hotel internal fire crew. Through the signal the crew member can identify the type of alarm and the area concerned.

Sprinkler System:

There are sprinklers installed throughout the whole building. These sprinklers will be activated at temperatures above 70°C. After a sprinkler is activated the hotel internal fire crew will be notified through their beeper and the sprinkler bell outside the luggage room will ring.

Emergency Buttons:

These will activate the alarm at the local firefighting department and the evacuation announcements through the PA systems.

PA systems

In case of a necessary evacuation of the building, the start of evacuation procedures will be announced through the PA system in three different languages: German, English and French. Once the fire alarm / evacuation has been triggered you will hear a loud siren tone followed by this announcement:

"Attention please! This is the General Manager speaking, may I have your attention please. Due to a case of emergency, I would like to ask you to leave the hotel for your own safety. Please stay calm and follow the instructions of our trained staff. On the inside of your room door you will find the information regarding the nearest emergency exit. Thank you!"

2. Escape Routes:

Green illuminated panels with white arrows point to the next emergency exit.
3. Lifts:

All lifts will immediately go to ground floor once a fire alarm has been activated. DO NOT USE LIFTS IN CASE OF A FIRE!

4. Disabled Guests:

All disabled guests are registered at reception and housekeeping. A member of the firefighting department will assist with evacuation.

Fire Safety and Evacuation Regulations for Guests at the InterContinental Berlin

FIRE SAFETY

IMPORTANT – ALWAYS STAY CALM!

In case of a fire:

- press the fire emergency button closest to you; this will set the alarm for the local firefighting department, the hotel fire crew

and will start evacuation procedures

- call Guest Service Centre

INTERNAL EMERGENCY TELEFON NUMBER: 1299

Please advise the operator of:

- your name
- your location
- size and type of fire
- are people in danger

Please ensure that you are clearly understood by the operator!

If possible – without endangering yourself:

- try to extinguish the fire
- close all doors and windows close to the fire
- register yourself back at reception
EVACUATION

There are two assembly points in case of evacuation:

- Assembly Point 1:

  Old Arcades, Budapester Strasse

  For all emergency exits leading to Budapester Strasse

  (Street at main entrance)

- Assembly Point 2:

  Katharina-Heinroth-Ufer

  On the grass between street and canal

  For all emergency exits leading to Katharina-Heinroth-Ufer

  (from Ballroom and Back-of-House)

GENERALLY

Go immediately to the assembly point and await instruction from the fire marshalls.

Close windows and doors