Guest rooms

For your safety

Emergency exit
- A map of the evacuation route and emergency exit is on the door of your room. Be sure to confirm them.

Emergency call

Evacuation
- When a fire, accident, illness or any other emergency occurs, contact the Guest Service Center by pressing the dedicated button on your room's phone.

- Our staff or an indoor announcement will guide you through the evacuation route. Use the emergency exit to go down the emergency steps and evacuate to the 1st floor:
  - Do not use the elevators.
  - If evacuating at night, carry an emergency flashlight. Located in your closet.
  - While evacuating, do not go back to your room to pick up your belongings.

Flashlight
- A flashlight is kept in the closet for emergency use. Remove it from its holder to turn it on.

Fire

Earthquake
- The safety of our guests takes priority. Therefore we organize an independent firefighting team to perform initial extinguishing and guide evacuating guests. If you see smoke, bend down and cover your face with a towel, or by other such means, as you evacuate.

- The building of the hotel is structurally resistant to earthquakes. If an earthquake occurs, cover your head with a pillow, etc. and stay beside the bed until the quake settles. An emergency announcement will be made to help you evacuate.

Door locking
- The door of your room can be automatically locked. Be sure to take along your room key when you exit. While you are in your room, ensure that the door is locked and latched. If you are called on from outside your room, use the door scope and keep the door latch on until you confirm them. If you see anything suspicious, call the Guest Service Center.

Illness
- If you feel ill, contact the Guest Service Center and we will refer you to a hospital. In emergencies, we will call an ambulance for you.

Please direct inquiries to the Guest Service Center.