SLIM: Selecting (human) Language for Internet Media Proposed WG

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Real-Time Language Negotiation

- Enable matching the caller's language and media needs with called party capabilities
- Language may be spoken, written, signed
- Especially needed without context/ understanding (e.g., not calling a friend)
- Canonical example: call center handling multiple languages, including sign language, via in-house attendants and/or external translators
 - Emergency calls are an important example of this kind of call center

Proposal

- WG will consider real-time and non-real-time (email)
 - draft-tomkinson-slim-multilangcontent
 - draft-gellens-slim-human-language
- Routing issues deferred until after media negotiation

(show proposed charter)