

Universal Access and Service Plans

- Plans take different forms in different countries.
 - Very uneven success rates
 - In most cases, inadequate to scale of the problem.
- Prices, tailored for more affluent part of the population
 - Remains unaffordable to many.
 - People invest large proportion of disposable income in communications.
- Approximately 55% of the world's population is rural
 - 78% live in developing countries.
 - Many located in difficult to access geographies.









Rural PAWS

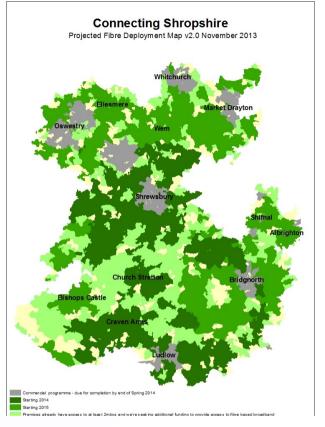
Collaborative project - Internet Engineering and Social Sciences:

- To develop and test deployment of new services in currently 'hard-to-reach' rural areas/communities (last 5-10%).
- To understand and analyse the technological challenges and service requirements to realise a very low cost service.
- To evaluate take-up and user perceptions of the service.



R-PAWS Sites





















Satellite Terminal (outdoor dish and indoor unit)

Rural PAWS Router (policy and wireless access)



CAPEX:

Equipment (could integrate IDU+CPE)
Install + Commission

OPEX:

Capacity costs (can vary by time of day)
Service support costs
User support costs (!!!)
Diverse user equipment?

Some form of government intervention needed

Must not destroy part of the commercial market

Rural PAWS differentiated services model

Free (or nearly free) service for 'core' services:

- A
- Essential services (to keep net working)
- Services important to Government (unlimited service)
- Basic Internet connectivity (limited service)

Effective sharing of (limited) capacity:

- What limit is acceptable to a user?
- How do different types of users perceive a 'limited' service?
- What "free" limits are acceptable to an ISP?
- Can we reduce the impact of rate on application latency?





Whitelisted sites (423)

Organisation / Website, Current URL, Parent dept Crown Prosecution Service, www.cps.gov.uk, AGO Government Legal Service, www.gls.gov.uk, AGO HM Crown Prosecution Service Inspectorate www.hmcnsi.gov.uk AGO Serious Fraud Office,www.sfo.gov.uk,AGO ACAS.www.acas.org.uk.BIS ACAS Training,obs.acas.org.uk,BIS Apprenticeships,www.apprenticeships.org.uk,BIS British Business Bank www british-business-bank co uk BIS British Business Club,https://britishbusinessclub.innovateuk.org/,BIS Capital for Enterprise.www.capitalforenterprise.gov.uk.BIS Catapult,www.catapult.org.uk,BIS Central Arbitration Committee www cac gov uk BIS Certification Office.www.certoffice.org.BIS Companies House, www.companieshouse.gov.uk, BIS Companies House, www.companies-house.gov.uk, BIS Competition Appeal Tribunal.www.catribunal.org.uk.BIS Connect connect innovateuk org BIS Consumer Futures,www.consumerfocus.org.uk,BIS Copyright Tribunal,www.ipo.gov.uk/ctribunal.htm,BIS Great Business (was Business in You),www.greatbusiness.gov.uk,BIS Growth Accelerator, www.growthaccelerator.com, BIS HM Land Registry, www.landregistry.gov.uk, BIS Insolvency Practitioners' Tribunal, www.bis.gov.uk/insolvency, BIS Insolvency Rules Committee,www.insolvencydirect.bis.gov.uk/insolvencyprofessionandlegislation/irc/irc.htm,BIS Investors In People, www.investorsinpeople.co.uk, BIS Knowledge Transfer Partnerships www.ktponline.org.uk/BIS Live Work Play Broadband,www.liveworkplaybroadband.org.uk/,BIS Met Office, www.metoffice.gov.uk, BIS National Careers Service, https://nationalcareersservice.direct.gov.uk/Pages/Home.aspx,BIS News.bis.gov.uk.www.news.bis.gov.uk.BIS Office for Fair Access www offa ore uk BIS Ordnance Survey,www.ordnancesurvey.co.uk,BIS Science & Society,http://scienceandsociety.bis.gov.uk/,BIS Student Loan Repayment, www.studentloanrepayment.co.uk, BIS Student Loans Company www.slc.co.uk BIS Tech City UK,www.techcityuk.com/#!/home,BIS Technology Strategy Board, www.innovateuk.org, BIS The Consumer Rights Bill,http://discuss.bis.gov.uk/consumerrightsbill/,BIS The Companies Name Tribunal, www.ipo.gov.uk/cna.htm, BIS The Intellectual Property Office www.ino.gov.uk BIS The Qualifications and Credit Framework,http://qcfiguide.skillsfundingagency.bis.gov.uk/,BIS UK Green Investment Bank, www.greeninvestmentbank.com, BIS UKTI - Open to Export, www.opentoexport.com, BIS Unistats.www.unistats.com.BIS Wave Hub, www.wavehub.co.uk/,BIS Advisory Committee on Business Appointments, acoba.independent.gov.uk/, CO Big Society Awards, www.bigsocietyawards.org/,CO Boundary Commission for England, consultation. boundary commission for england. independent.gov.uk/,CO CERT-UK,cert.gov.uk,CO Civil Service Commission, civilservice commission. independent.gov.uk/, CO Civil Service Faststream,faststream.civilservice.gov.uk/,CO Commissioner for Public Appointments, publicappointments commissioner. independent.gov.uk/, CO Committee on Standards in Public Life.www.public-standards.gov.uk/.CO Data,www.data.gov.uk/,CO

Crown Commercial Service, http://ccs.cabinetoffice.gov.uk/, CO HMGCC - Her Majesty's Government Communications Centre.www.hmgcc.gov.uk/.CO House of Lords Appointments Commission, lordsappointments.independent.gov.uk/,CO Independent.www.independent.gov.uk.CO Intelligence and Security Committee,isc.independent.gov.uk/,CO Iraq Inquiry,www.iraqinquiry.org.uk/,CO Lords Whips Office, www.lordswhips.org.uk, CO Mutuals Information Service mutuals cabinetoffice gov uk CO Civil Service,http://my.civilservice.gov.uk/,CO National Citizen Service.www.ncsves.co.uk/.CO National Survey of Charities and Social Enterprises, www.nscsesurvey.com/,CO Payroll Giving, http://communitylife.cabinetoffice.gov.uk/,CO Community Life Survey.http://communitylife.cabinetoffice.gov.uk/.CO Privy Council Office, privycouncil independent.gov.uk/,CO Public Appointments, public appointments. cabinetoffice.gov.uk, CO Red Tape Challenge,www.redtapechallenge.cabinetoffice.gov.uk/home/index/,CO TV Fillers http://communication.cabinetoffice.gov.uk/fillers/ CO Audit Commission,www.auditcommission.gov.uk,DCLG Audit Commission.www.audit-commission.gov.uk.DCLG Homes and Communities Agency, www.homesandcommunities.co.uk/, DCLG Housing Ombudsman www.housing-ombudsman.org.uk/.DCLG Infrastructure Planning Commission, infrastructure. planning portal.gov.uk/, DCLG Infrastructure Planning Commission,infrastructure.independent.gov.uk/,DCLG Leasehold Advisory Service.www.lease-advice.org.DCLG Local government finance information for local authorities, www.local.communities.gov.uk, DCLG Local Government Ombudsman www.lgo.org.uk.DCLG Planning Portal / Planning Guidance (on site).planningportal.gov.uk.DCLG QEII Conference Centre.www.gelicc.co.uk.DCLG Review of Government Planning Practice Guidance, http://planningguidance.readandcomment.com/, DCLG Right to Buy.righttobuy.communities.gov.uk/.DCLG Valuation Tribunal Service for England/Valuation Tribunal Service, www.valuationtribunal.gov.uk/,DCLG Air Accidents Investigation Branch, www.aaib.gov.uk, DfT Bikeability campaign site,http://bikeability.dft.gov.uk/,DfT Directly Operated Railways Limited www.directlyoperatedrailways.co.uk Df1 Drug Drive campaign site drugdrive direct gov.uk DfT English Road Safety Comparison, road-collisions, dft, gov.uk/, Df7 High Speed Two Limited, www.hs2.org.uk/, DfT Highways Agency, www.highways.gov.uk, DfT Marine Accident Investigation Branch.www.maib.gov.uk.DfT Maritime and Coastguard Agency www.dft.gov.uk/mca/.Df1 Office of Rail Regulation, www.rail-reg.gov.uk, DfT Office of Rail Regulation, www.orr.gov.uk, DfT Passenger Focus,www.passengerfocus.org.uk,DfT Rail Accidents Investigation Branch, www.raib.gov.uk, DfT Sharp Motorcycle Safety, http://sharp.direct.gov.uk/, DfT Standards for Highways, www.dft.gov.uk/ha/standards/sitemap.htm, DfT Tales of the Road campaign site,talesoftheroad.direct.gov.uk/,DfT Think! Campaign site.http://think.direct.gov.uk/.DfT Vehicle Certification Agency, www.dft.gov.uk/vca, DfT Advisory Committee on the Government Art Collection, www.gac.culture.gov.uk/advisory_committee.html, DCMS Arts Council England, www.artscouncil.org.uk, DCMS BBC www.bbc.co.uk.DCMS British Film Institute.www.bfi.org.uk.DCMS British Library.www.bl.uk.DCMS

Crown Commercial Service (formerly Gov Procurement Service),gps.cabinetoffice.gov.uk/(ogcbs.gov.uk),CO

Channel 4 www.channel4.com.DCMS English Heritage.www.english-heritage.org.uk.DCMS Equality and Human Rights Commission, www.equalityhumanrights.com/, DCMS Gambling Commission, www.gamblingcommission.gov.uk, DCMS Government Art Collection, www.gac.culture.gov.uk/, DCMS Heritage Lottery Fund www.hlf.org.uk DCMS Historic Royal Palaces www.hrn.org.uk.DCMS Inspiring Learning, www.inspiringlearning.gov.uk/,DCMS National Heritage Memorial Fund, www.nhmf.org.uk, DCMS National Lottery Commission, www.natlotcomm.gov.uk, DCMS Ofcom www.ofcom.org.uk.DCMS Sport England, www.sportengland.org/, DCMS Sports Grounds Safety Authority, www.safetyatsportsgrounds.org.uk, DCMS The Royal Parks, www.royalparks.gov.uk, DCMS The Theatres Trust, www.theatrestrust.org.uk/, DCMS UK Anti-Doping,www.ukad.org.uk,DCMS UK Sport,www.uksport.gov.uk,DCMS VisitBritain www.visitbritain.com.DCMS VisitEngland.www.visitengland.com.DCMS Building Energy Performance Assessment, www.ncm-pcdb.org.uk/sap/index.jsp,DECC CHP Focus,chp.decc.gov.uk/cms/,DECC CHPQA - Quality Assurance for Combined Heat and Power,chpqa.decc.gov.uk/,DECC Coal Authority coal decc gov.uk/.DECC Committee on Climate Change.www.theccc.org.uk/.DECC DECC Blog,blog.decc.gov.uk/,DECC Energy Technology List,etl.decc.gov.uk/etl/,DECC EU Energy Focus,euenergyfocus.co.uk/,DECC Green Deal Advisory Body.www.greendealorb.co.uk/.DECC Green Deal Cashback, https://gdcashback.decc.gov.uk, DECC Green Deal Cashback,gdcashback.gov.uk,DECC Nuclear Decommissioning Authority,www.nda.gov.uk/,DECC Ofgem.www.ofgem.gov.uk.DECC Restats.https://restats.decc.gov.uk.DECC Advisory Committee on Pesticides, www.pesticides.gov.uk/guidance/industries/pesticides/advisory-groups/acp, DEFRA Agricultural Land Tribunal *,archive.defra.gov.uk/foodfarm/farmmanage/alt/,DEFRA AHVLA Scientific.www.ahvlascientific.com.DEFRA Animal Health & Veterinary Laboratories Agency - ESNIP3 www.esnip3.eu DEFRA Animal Health & Veterinary Laboratories Agency - Flulab,www.flu-lab-net.eu,DEFRA Animal Health and Veterinary Laboratories Agency *,www.defra.gov.uk/ahvla-en/,DEFRA Animal Health and Veterinary Laboratories Agency *,animalhealth.defra.gov.uk,DEFRA Archive Defra archive defra gov.uk DEFRA Board of Trustees of the Royal Botanic Gardens Kew.www.kew.org/about-kew/who-we-are/board-of-trustees/index.htm.DEFRA Broads Authority,www.broads-authority.gov.uk,DEFRA Centre for Environment Fisheries and Aquaculture Science, www.cefas.defra.gov.uk/, DEFRA Covent Garden Market Authority, www.newcoventgardenmarket.com, DEFRA Dartmoor National Park Authority, www.dartmoor-npa.gov.uk, DEFRA Drinking Water Inspectorate,www.dwi.gov.uk,DEFRA Ecosystems Knowledge Network, www.naturalcapitalinitiative.org.uk/ekn/form, DEFRA Ecosystem Markets Task Force, www.defra.gov.uk/ecosystem-markets, DEFRA Environment Agency *,http://evidence.environment-agency.gov.uk/,DEFRA EU Ecolabel,http://ecolabel.defra.gov.uk/,DEFRA Exmoor National Park Authority, www.exmoor-nationalpark.gov.uk/, DEFRA Farm Animal Welfare Committee *,www.defra.gov.uk/fawc/,DEFRA Farming Advice Service, www.defra.gov.uk/farming-advice/, DEFRA Flood Forecasting Centre www.ffc-environment-agency.metoffice.gov.uk.DFFRA Geomatics Web Portal, https://www.geomatics-group.co.uk, DEFRA Government Veterinary Surgeons *,www.defra.gov.uk/gvs/,DEFRA

Government Veterinary Surgeons *,gvs.gov.uk,DEFRA

Joint Nature Conservation Committee, jncc.defra.gov.uk/, DEFRA
Lake District National Park Authority, www.lakedistrict.gov.uk/, DEFRA
Marine Management Organisation, www.marinemanagement.org.uk/, DEFRA
Marine Science Coordination Committee, www.defra.gov.uk/mscc/, DEFRA

Horizon Scanning & Futures Home.http://horizonscanning.defra.gov.uk/default.aspx.DEFRA

www.gov.uk open-central-government-websites-june-2014



Detainee Enquiry,www.detaineeinquiry.org.uk/,CO

GOV.UK,www.gov.uk,CO/GDS

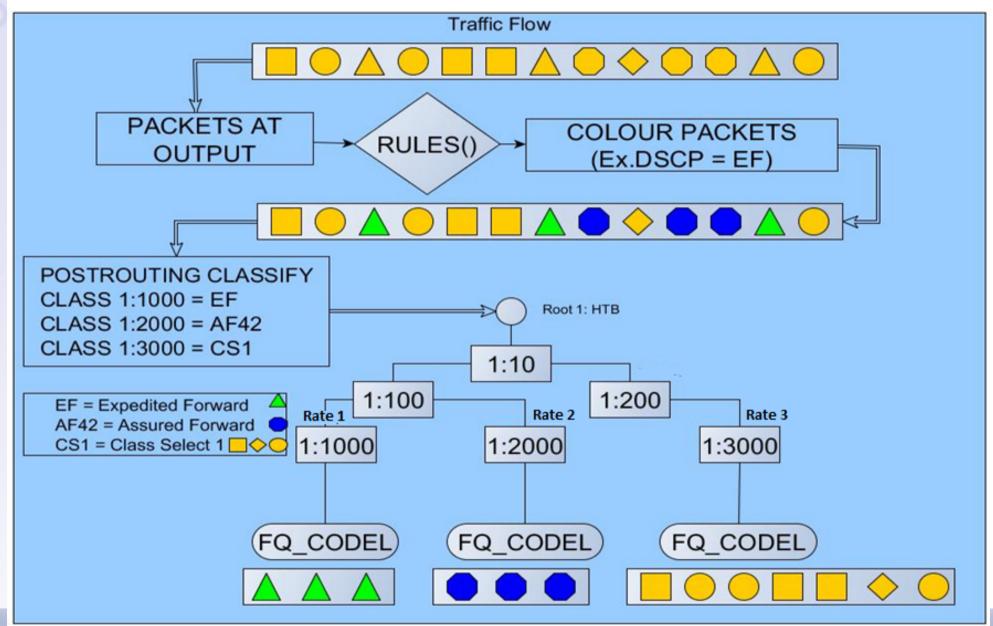
European Memoranda,europeanmemoranda.cabinetoffice.gov.uk,CO

Government Communication Network, https://gcn.civilservice.gov.uk/, CO





Traffic flows

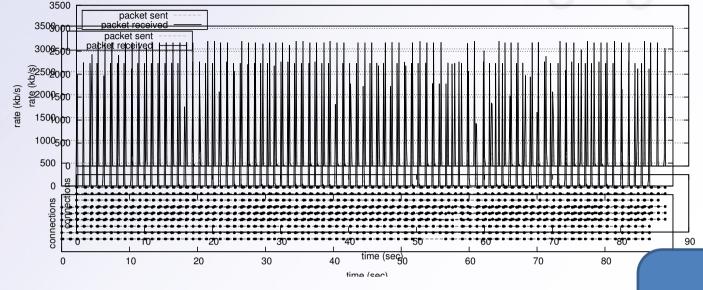


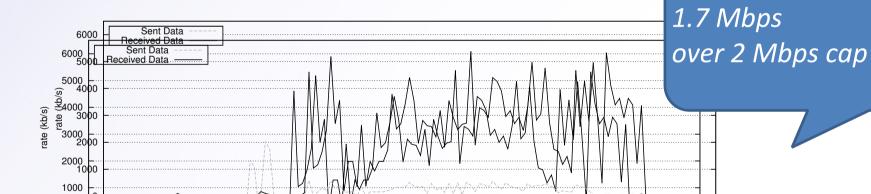




Traffic Analysis: 2 Mbps (500 objects/5KB)







10

10

12

12

14

HTTP/2

TLS

TLS

handshake

2

3WHS

index p.

request

index p.

object

requests

DATA





Findings: broad categories of user

I haven't been using it that much anyway.

Ambivalent



Accepting



Not working ...
never thought I'd
say this , I quite
miss it!







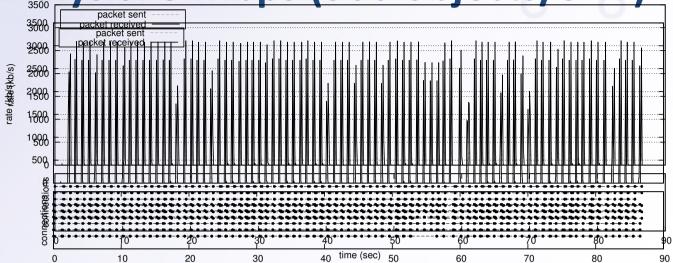
Revolutionised [...] We'd miss it too much now because we do everything online.



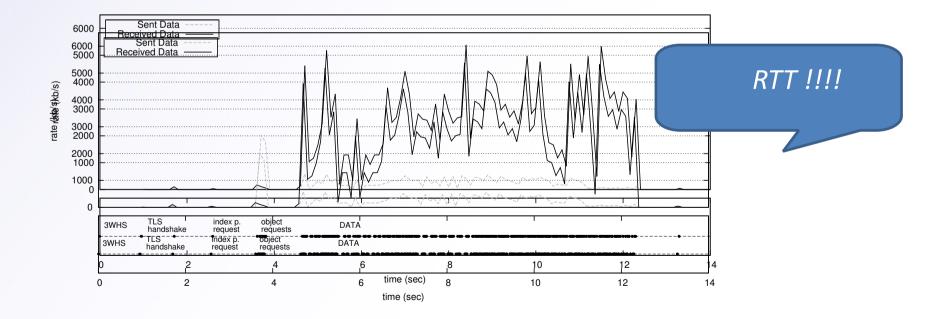
why bother?

Traffic Analysis: 8 Mbps (500 objects/5KB)

HTTP/1.1



HTTP/2







What can the IETF do to help?

Average broadband speed is increasing...

Keep in mind the increasing heterogeneity of access

ng cellular promises for 10ms or so.... but not for all **Avoid assumptions about RTT** protocol implications e.g., AQM, HTTP 2.0 flow control

Almost ~90% availability isn't 100% able to use

Avoid assumptions about capacity for the "remainder"

e.g., TCP IW=10, HTTP2.0 Push

Remember for many, the Internet isn't getting faster





